



BRONBELLA  
VILLA RESIDENCE

# BOOKING TERMS AND CONDITIONS

Dear Sir/Madam: \_\_\_\_\_

Below you will find a summarized version of our general booking terms and conditions.

## 1. RESERVATIONS

1.1 Bronbella only processes reservations from individuals who are 18 years or older. Reservations made by persons under this age are not valid.

## 2. PAYMENTS

2.1 Reservations must be secured with a minimum payment of 25% of the total accommodation cost on the day the reservation is made, otherwise the reservation will not be confirmed. The remaining balance must be fully paid upon check-in. Check-in time starts at 3:00 PM. If you plan to check in after 4:00 PM, the total reservation amount must be paid in advance. There is no refund option if you shorten your stay.

Our rates are in USD but can be paid in EUR or SRD at the exchange rate of the day (cash, POS, or transfer).

2.2 We only accept local debit cards.

Credit card payments are only possible with Visa credit cards.

2.3 Credit card payments are subject to a 4% surcharge on the total amount payable. Cash payments in USD or EUR are subject to a 1.5% surcharge on the total amount payable. These charges are equal to the fees our bank charges for credit card services or for depositing funds.

## 3. SECURITY DEPOSIT

3.1 Bronbella will require a deposit of \$50 or €50 for the vacation bungalow at the start of the stay. This is intended to immediately cover any damage caused by the tenant.

## 4. CANCELLATION FEES

4.1 You can cancel your reservation free of charge up to 2 days before check-in. Cancellations made less than 2 days before check-in will incur a charge of 50% of the total rental amount. Cancellations made within 24 hours before check-in will be charged the full accommodation cost.

4.2 If you do not arrive within 24 hours of the agreed date without prior notice, this will be considered a cancellation.

I have read and agree to the above terms and conditions. By signing below, I also declare that I have read and understood the general booking terms and conditions.

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: \_\_\_\_\_